


E-Voucher	Transaction No. STHB160XXXX	SWISStours 
	Service : Hotel	Status : Confirmed
Customer Name : Mr Pax Name, Ms Pax Name		Booking reference : Test213434 Confirmation number : Test324535
To, Plaza, Viale Stazione 36, Mestre Tel:-0039041929388		
In exchange of this voucher, please provide the following services:		
Room Type: 1 Standard (2 beds) from Apr 01, 2016 to Apr 02, 2016 (1 nts) Free Breakfast Buffet		
Adults : 2	Children : 0	Infant : 0
Check in : Apr 01, 2016	Check out : Apr 02, 2016	Nights : 1
Special Service / Requests / Remarks :		
For supplier use: Reservation & payment made through : Swisstours		
All extras to be paid directly to the hotels/the service providers.		

Terms & Conditions

Vouchers are not transferable and valid only for the services mentioned therein. Any services not specifically confirmed and noted on vouchers will not be rendered. A valid identity proof may need to be produced along with the voucher. Any details mentioned under special remarks will be subject to request and is not confirmed. All extras to be paid directly to the hotels/the service providers. Hotels / Service providers may ask for a credit card authorization / cash deposit to cover any incidental or expenses of personal nature and must be provided with the same when required. Tampering of voucher / voucher details will result in the voucher being rejected by the service provider.

Cancellation/Refunds

Cancellation charges will be levied for bookings cancelled after issuance of the vouchers. Requests for refund should be made in writing within 14 days after the scheduled completion of the services. Refund requests for curtailed stays cannot be processed unless provided with documentary evidence from hotel/the service provider. All refund requests are subject to obtaining a written refund approval from the service provider as the case may be and no refund can be given without this approval. The hotel/the service provider reserve the right to process and whether or not to approve the refund request and to charge an administrative fee as appropriate. For packages, no refunds can be processed for partially utilized services and no-shows. In the event of no show the supplier reserves the right to release the complete booking and levy 100% cancellation charges.

Responsibility

It is understood that, we act as agent only for all services covered hereby. Further we shall not be responsible for any loss, injury or damage resulting from acts of God, dangers, fire, breakdown of machinery, damage resulting from acts of God, equipment or vehicles, acts of government authority, wars, civil disturbances, riots, thefts, pilferage, epidemics, quarantines or any delays or changes including any extra expenses which the passenger may incur as a result of any of the foregoing causes.

